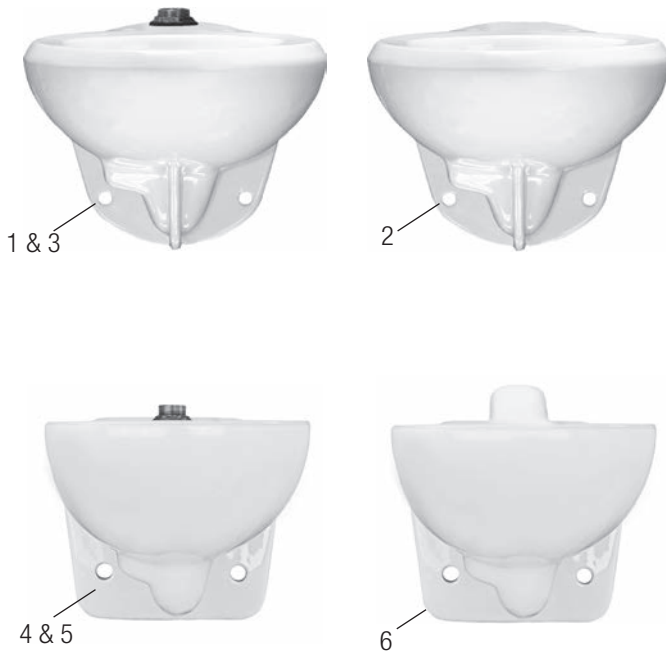


## Wall Hung Closet Series



### ST-2000 WALL HUNG SERIES

Item No.	Code No.	Part No.	Description
1.	<b>2102059</b>	ST-2059-A	Top Spud 1.1 to 1.6 gpf (4.2 to 6.0 Lpf) Universal Wall Hung Closet - <b>Discontinued</b>
2.	<b>2102060</b>	ST-2060-A	HET Rear Spud 1.28 gpf (4.8 Lpf) Wall Hung Closet - <b>Discontinued</b>
	2102063	ST-2063-A	Rear Spud 1.6 gpf (6.0 Lpf) Wall Hung Closet
3.	<b>2112059</b>	ST-2059-A-BPL	Top Spud 1.1 to 1.6 gpf (4.2 Lpf to 6.0 Lpf) Bedpan Lug Universal Wall Hung Closet - <b>Discontinued</b>
4.	<b>2102459</b>	ST-2459	Top Spud 1.1 to 1.6 gpf (4.2 to 6.0 Lpf) Universal Wall Hung Closet
5.	<b>2112459</b>	ST-2459-A-BPL	Top Spud 1.1 to 1.6 gpf (4.2 Lpf to 6.0 Lpf) Bedpan Lug Universal Wall Hung Closet
6.	<b>2102469</b>	ST-2469	Rear Spud 1.1 to 1.6 gpf (4.2 to 6.0 Lpf) Universal Wall Hung Closet

## Floor Mount Closets Series



### ST-2000 FLOOR MOUNT SERIES

Item No.	Code No.	Part No.	Description
1.	<b>2102009</b>	ST-2009-A	Top Spud 1.1 to 1.6 gpf (4.2 to 6.0 Lpf) Universal Floor Mount Closet
2.	<b>2102010</b>	ST-2010-A	HET Rear Spud 1.28 gpf (4.8 Lpf) Floor Mount Closet - <b>Discontinued</b>
	<b>2102012</b>	ST-2012-A	HET Rear Spud 1.6/1.1 gpf (6.0/4.2 Lpf) Floor Mount Closet - <b>Discontinued</b>
	<b>2102013</b>	ST-2013-A	Rear Spud 1.6 gpf (6.0 Lpf) Floor Mount Closet - <b>Discontinued</b>
	<b>2102019</b>	ST-2019-A	Rear Spud 1.6 gpf (6.0 Lpf) Universal Floor Mount Closet - <b>Discontinued</b>
3.	<b>2102029</b>	ST-2029-A	Top Spud 1.6/1.1 gpf (4.2 to 6.0 Lpf) ADA Universal Floor Mount Closet
	<b>2112029</b>	ST-2012-A-BPL	Top Spud 1.6/1.1 gpf (4.2 to 6.0 Lpf) ADA Bedpan Lug Universal Floor Mount Closet
4.	<b>2102030</b>	ST-2030-A	HET Rear Spud 1.28 gpf (4.8 Lpf) ADA Floor Mount Closet - <b>Discontinued</b>
	<b>2102032</b>	ST-2032-A	Rear Spud 1.6/1.1 gpf (6.0/4.2 Lpf) ADA Floor Mount Closet - <b>Discontinued</b>
	<b>2102033</b>	ST-2033-A	Rear Spud 1.6 (6.0) ADA Floor Mount Closet <b>Discontinued</b>
5.	<b>2102229</b>	ST-2229-A	Top Spud 1.1 to 1.6 gpf (4.2 to 6.0 Lpf) ADA Universal Floor Mount Rear Outlet Closet
6.	<b>2102309</b>	ST-2309-A	Top Spud 1.1 to 1.6 gpf (4.2 to 6.0 Lpf) Universal Junior Toilet
	<b>0319127</b>	ST-27-A	Spud Assembly 1 1/2" - All Closets

## Wall Hung & Floor Mount Closet Series

### TROUBLESHOOTING GUIDE

#### 1. Water does not shut off in bowl.

- A. Malfunctioning flushometer.  
Contact Sloan Technical Support at  
1-888-SLOAN-14 (1-888-756-2614).
- B. Supply pressure too low. Minimum flowing pressure must be 25 PSI.  
Adjust supply pressure.

#### 2. Water is leaking from toilet.

- A. Toilet is not properly mounted. Tighten toilet mount nuts.
- B. Toilet is not properly mounted. Replace gasket seal.

#### 3. Toilet emits odor.

- A. Plugged vent line. Remove or clear obstruction in vent line.

#### 4. Poor or sluggish flush.

- A. Supply pressure too low. Water supply must be able to provide 18 gpm at 25 psi.
- B. Partially clogged trapway and/or drain pipe and/or vent. Remove or clear obstruction in vent line.

### IMPORTANT INFORMATION

1. Do not use harsh or caustic chemicals such as drain opening types in this system. These products will damage the vitreous finish.
2. Do not permit foreign objects (i.e., paper towels, paper cups, sanitary napkins, etc.) to be flushed through the toilet.
3. The toilet must be regularly cleaned. See CARE AND CLEANING for details.

### CARE AND CLEANING

Sloan's toilets should be cleaned regularly for maximum sanitary and operational performance. As with any plumbing product consistency is important to achieve efficiency and general cleanliness. Before you begin to clean a toilet, gather all the needed materials including personal protection equipment, such as gloves and eyewear.

#### What You'll Need:

Goggles/safety glasses  
Toilet Brush  
Gloves  
Cleanser for inside the bowl  
Cleanser for outside the bowl  
Paper towels or cloth

#### Inside Toilet Bowl:

Add your choice of powder, liquid or gel cleanser to the bowl\*. Try to apply the cleaner as close to the toilet rim as possible to prevent diluted cleanser. Begin cleaning the bowl from the top down. Always begin scrubbing under the rim first. Look under the rim to get all the stains and grime scrubbed away. Next scrub the bowl. Finally scrub the drain at the bottom of the bowl. Flush the toilet.

#### Outside Toilet:

Using a disinfectant/detergent cleaner, mixed either in a spray bottle or in a bucket (according to label instructions), spray or wipe down all the hard surfaces outside of the bowl paying close attention to high touch areas like the toilet seat and flushometer. **NOTE: DO NOT use abrasive or chemical cleaners (including chlorine) to clean flushometers that may dull the luster and attack the chrome or special decorative finishes. Use ONLY mild soap and water, then wipe dry with a clean towel or cloth. If cleaning the fixture with an abrasive or chemical cleaner protect the flushometer from any splattering of cleaner.**

**Acids and cleaning fluids will discolor or remove the finish.** The toilet seat should never be neglected. It is the part of the toilet that comes into actual contact with people, and it needs to be cleaned thoroughly. Raise the seat. Spray the seat, inside lid (if applicable) and the rim of the toilet with cleanser. Wipe down the lid, seat and hinges at the back of the toilet seat.

#### Wipe Up Spills:

Wipe up any spills that may have splashed or occurred during cleaning.

#### Service Tip:

Checking for water leaks around toilet fixtures can be difficult to locate the source. Place paper towels around suspected area. It is best to start at the top of the fixture since gravity will cause the water leak to run downward.

#### When assistance is required, please contact

**Sloan Technical Support at: 1-888-SLOAN-14 (1-888-756-2614).**

\*Consult your local janitorial supply to advise best cleansers to use for local water types. Always use cleaners according to their instructions.

## Standard Urinal Series



### SU-1000 STANDARD URINAL SERIES

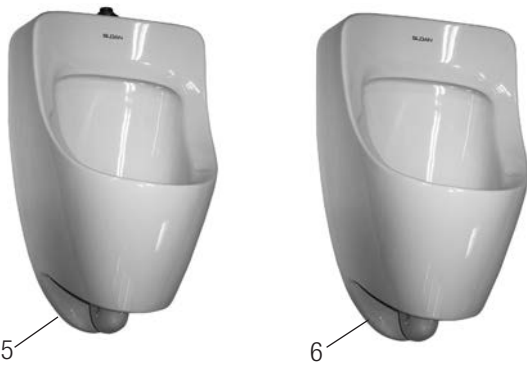
Item No.	Code No.	Part No.	Description
1. Discontinued	1101000	SU-1000-A	HEU Top Spud 0.125 gpf (0.5 Lpf) Standard Urinal
	1101002	SU-1002-A	HEU Top Spud 0.25 gpf (1.0 Lpf) Standard Urinal
	1101005	SU-1005-A	HEU Top Spud 0.5 gpf (1.9 Lpf) Standard Urinal
	1101006	SU-1006-A	Top Spud 1.0 gpf (3.8 Lpf) Standard Urinal
	1101009	SU-1009-A	HEU Top Spud 0.125 to 0.5 gpf (0.5 to 1.9 Lpf) Universal Standard Urinal
2.	1101010	SU-1010-A	HEU Rear Spud 0.125 gpf (0.5 Lpf) Standard Urinal
	1101012	SU-1012-A	HEU Rear Spud 0.25 gpf (1.0 Lpf) Standard Urinal
	1101015	SU-1015-A	HEU Rear Spud 0.5 gpf (1.9 Lpf) Standard Urinal
	1101016	SU-1016-A	Rear Spud 1.0 gpf (3.8 Lpf) Standard Urinal
	1101019	SU-1019-A	HEU Rear Spud 1.0 gpf (3.8 Lpf) Standard Urinal



## Retrofit Urinal Series

### SU-1200 RETROFIT URINAL SERIES

Item No.	Code No.	Part No.	Description
3. Discontinued	1101200	SU-1200-A	HEU Top Spud 0.125 gpf (0.5 Lpf) Retrofit Urinal
	1101202	SU-1202-A	HEU Top Spud 0.25 gpf (1.0 Lpf) Retrofit Urinal
	1101205	SU-1205-A	HEU Top Spud 0.5 gpf (1.9 Lpf) Retrofit Urinal
	1101209	SU-1209-A	HEU Top Spud 0.125 to 0.5 gpf (0.5 to 1.9 Lpf) Universal Retrofit Urinal
4. Discontinued	1101210	SU-1210-A	HEU Rear Spud 0.125 gpf (0.5 Lpf) Retrofit Urinal
	1101212	SU-1212-A	HEU Rear Spud 0.25 gpf (1.0 Lpf) Retrofit Urinal
	1101215	SU-1215-A	HEU Rear Spud 0.5 gpf (1.9 Lpf) Retrofit Urinal
	1101219	SU-1219-A	HEU Rear Spud 0.125 to 0.5 gpf (0.5 to 1.9 Lpf) Universal Retrofit Urinal



## Small Urinal Series

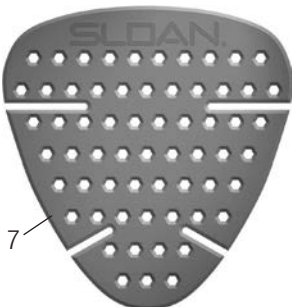
### SU-7000 SMALL URINAL SERIES

Item No.	Code No.	Part No.	Description
5.	1107009	SU-7009-A	HEU Top Spud 0.125 to 0.5 gpf (0.5 to 1.9 Lpf) Universal Small Urinal
	1107006	SU-7006-A	Top Spud 1.0 gpf (3.8 Lpf) Small Urinal
6.	1107019	SU-7019-A	HEU Rear Spud 0.125 to 0.5 gpf (0.5 to 1.9 Lpf) Universal Small Urinal
	1107016	SU-7016-A	Rear Spud 1.0 (3.8 Lpf) Small Urinal

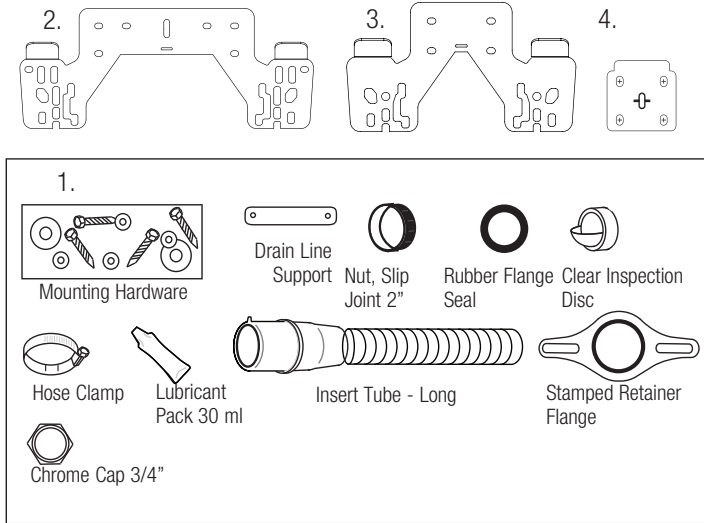
### ACCESSORIES

7.	5700919	SJS-9000-9	Urinal Screen - Fresh Outdoor Scent
	5700920	SJS-9000-10	Urinal Screen - Fresh Linen Scent
	5700921	SJS-9000-11	Urinal Screen - Odor Neutralizer

0319147 SU-47-A Spud Assembly 3/4" - All Urinals

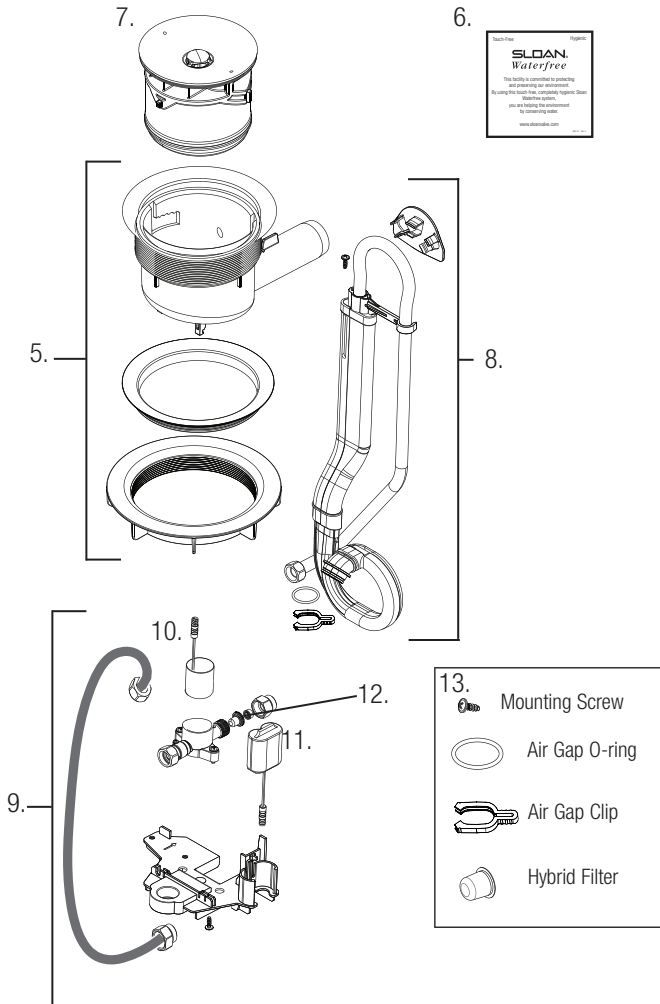


## Waterfree & Hybrid Urinal Series



### PARTS LIST—

Item			
No.	Code No.	Part No.	Description
1.	<b>1001520</b>	WES 20	Uni-Coupler II - Hardware Kit
2.	<b>0372012</b>	WES-34	Hanger Bracket-WES-1000 & HYB-1000
3.	<b>0372022</b>	WES-36	Hanger Bracket-WES-2000 & HYB-7000
4.	<b>0372032</b>	WES-38	Hanger Bracket-WES & HYB-4000, 5000 & WES-7000
5.	<b>1001510</b>	WES-10	Waterfree Housing Assembly
	<b>0214500</b>	HYB-1-A	Hybrid Housing Assembly
6.	<b>10011521</b>	WES-31	Waterfree Wall Plate
7.	<b>1001500</b>	WES-150	Universal Waterfree Urinal Cartridge
8.	<b>0214502</b>	HYB-3-A	Hybrid Air Gap Assembly
9.	<b>0214501</b>	HYB-2-A	Hybrid Base Plate Assembly
10.	<b>0335001</b>	EAF-2	Hybrid Solenoid
11.	<b>0214504</b>	HYB-5	Hybrid 6V Lithium Battery
12.	<b>0335007</b>	EAF-9	Hybrid Filter
13.	<b>0214503</b>	HYB-4-A	Hybrid Service Kit ( Mfg screw, air gap, o-ring & clip)



### PRODUCT DESCRIPTION

Sloan Waterfree Urinals use no water which reduces germs and odor. This is because odor-causing germs and bacteria require water to live and to multiply.

Urine contains biosolids.

- For a water flushing urinal a very hard material called calcite forms in the p-trap and drain walls when urine mixes with water. Calcite causes clogs and requires a mechanical auger to remove.
- For a waterfree urinal a soft buttery substance known as struvite forms in urine in the absence of water. Struvite can form in drain lines over time, however, it is water soluble and only requires water to clean.

Sloan utilizes a patented cartridge assembly as the core of its waterfree urinal operation.

### HOW IT WORKS

1. The cartridge begins full of liquid with a layer of proprietary biodegradable sealant that floats on the surface.
2. Waste enters the cartridge and passes through this sealant which isolates foul odors from the restroom.
3. Flowing waste is slowed by internal baffles that help retain sealant and allows the uric sediment to settle.
4. Waste flows past an internal trap and exits the cartridge leaving some of the uric sediment behind.
5. The urine accelerates as it is funneled down to a flexible spout where it is redirected out of the housing and into the drain pipe.



Waterfree urinals require regular maintenance to prevent struvite formation from causing drain line blockages-cartridge change & line flushing.

Sloan hybrid urinals offer an automatic drain-rinsing feature that utilizes a controller and solenoid valve to inject water through housing and the lateral drain line.

## Waterfree & Hybrid Urinal Series

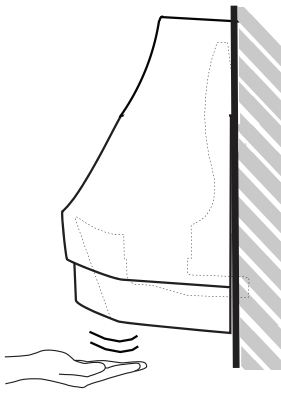
### OPERATION (Hybrid Urinals Only)

#### 1 AUTOMATIC OPERATION

After waterfree cartridge has been installed and the battery has been connected, the Hybrid Urinal will begin automatically activating about two times per week (every 72 hours from the time the battery is plugged in).

#### 2. MANUAL OPERATION

The Hybrid Urinal should always be manually activated during regular cartridge changes to confirm operation. To do this, wave your hand underneath the urinal within 2 inches to the sensor (see diagram below). You will hear a "CLICK" of the solenoid followed by approximately 10 seconds of rushing water, a three second pause and another 10 seconds of rushing water flowing through the housing and drain line.

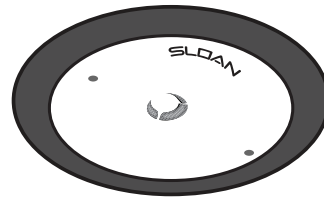


NOTE: After 2 manual activations in a row, there will be a 120 second delay before a third activation can be initiated.

### CARTRIDGE REPLACEMENT

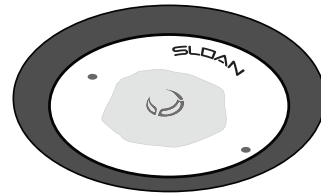
After approximately 7000 uses the cartridge will need to be replaced. Below is an explanation on knowing when to replace your cartridge.

#### WHEN SHOULD A CARTRIDGE BE CHANGED?



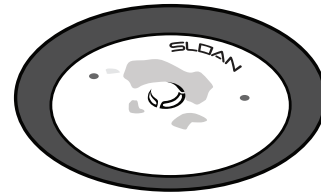
Blue indicator is not visible.

OR



Fluid flows very slowly into the cartridge.

OR



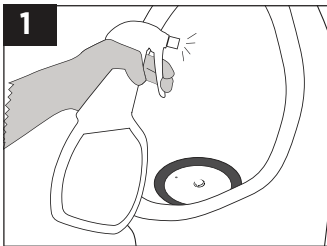
Blue sealant appears on top of the cartridge.

TIP: Pour about 8 oz. of water into the cartridge and observe the fluid flow rate.

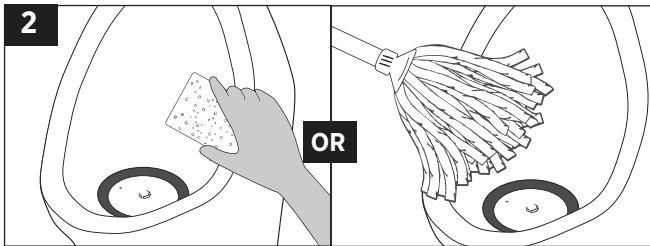
### CARTRIDGE REPLACEMENT

The urinal exterior should be cleaned nightly according to the instructions below.

#### URINAL BOWL CLEANING INSTRUCTIONS



Spray (mist) cleaner on entire bowl.



Clean outside and inside of bowl with rag or sponge. OR Clean outside and inside of bowl with mop.

## Waterfree & Hybrid Urinal Series

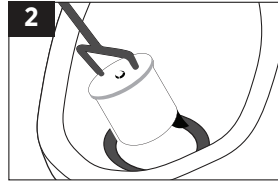
### CARTRIDGE REPLACEMENT

The cartridge should be changed according to the instructions below:

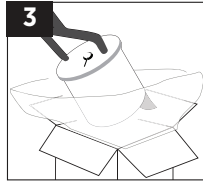
#### CHANGING THE CARTRIDGE



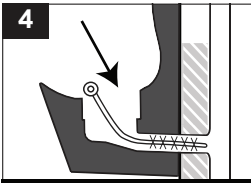
1 Insert Key into cartridge, turn key to left to unlock.



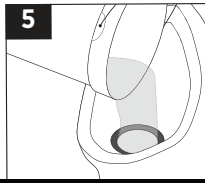
2 Lift and tilt cartridge to drain all free liquids (water, sealant and urine).



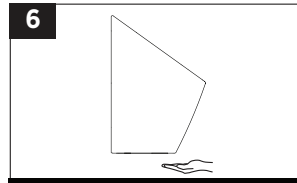
3 Place cartridge into bag, tie bag to seal and dispose.



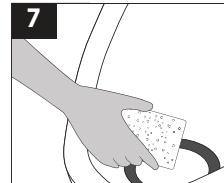
4 Scrub the housing and deep inside of the tail pipe with a long 1.5" diameter nylon brush.



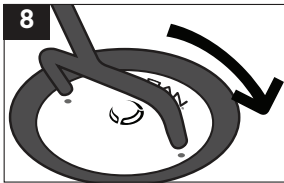
5 Flush housing with 5 gallons (20 Liters) of hot soapy water.



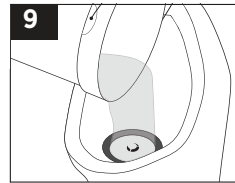
6 Hybrid Urinal Technology should be manually activated each time the cartridge is changed to confirm operation and determine if battery level is sufficient.



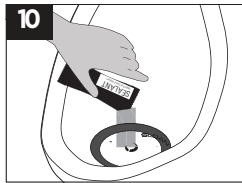
7 Wipe clean inner stainless steel rim.



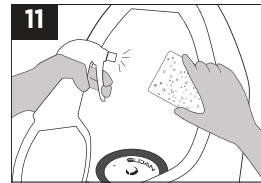
8 Insert new cartridge into housing and turn key to right to lock and click into place.



9 Slowly fill cartridge with 1 quart (1 Liter) or more of clean water until there are no more air bubbles.



10 Add blue sealant (allow time to drain into cartridge).



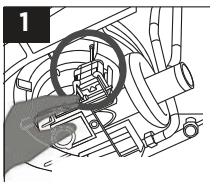
11 Spray (mist) cleaner and wipe clean.

### BATTERY REPLACEMENT (Hybrid Urinals Only)

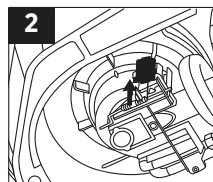
Your battery is a long-lasting lithium and should provide approximately 8 years of operation.

When the battery is low the solenoid will produce an audible chattering sound at the end of activation. This indicates that the battery should be replaced.

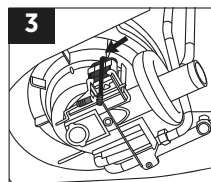
#### REPLACING THE BATTERY



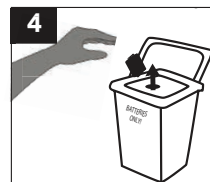
1 Reach underneath the urinal and locate the battery.



2 Remove the battery from the cradle.



3 Unclip the battery from wire and replace with fresh battery.



4 Properly dispose of lithium battery according to local codes.



5 After 1 minute the unit will be ready for operation. Swipe hand within 2 inches of sensor and visually inspect that water flows into housing, ensure cartridge is out of housing for inspection.



## Waterfree & Hybrid Urinal Series

### TROUBLESHOOTING

#### 1. URINE IS NOT DRAINING OR DRAINING SLOWLY

- Cartridge is full, replace with new cartridge according to instructions inside box.
- Cartridge is not fully locked into place. Sloan logo should be at the 12:00 position when facing the urinal. Use cartridge tool to rotate clockwise until fully seated.
- Improper drain line slope:
  - Tube-in-tube is not installed correctly. Remove urinal from wall and check that arrow tab on black rubber drain tube is at the 12:00 position. Rotate accordingly.
  - Drain line is not pitched correctly. Use standard mending plate to correct drain line pitch. NOTE: Adjustment and re-installation of the urinal hanger bracket may be required to allow the housing drain tail pipe to properly fit into drain line.
  - Housing and/or drain line is clogged. Scrub housing with nylon brush and flush with soapy water according to cartridge replacement instructions.

#### 2. URINE IS ON THE FLOOR/LEAKING

- The hose clamp on the drain is not tightened adequately. Tighten the hose clamp until leak stops.
- Housing is loose. (Hybrid Urinals only) Remove the screw on bottom of electronic board, unclip the electronic board from the bottom of the housing. Lower the electronic board down and out of the way. Unsnap the housing exit tube and use special tool to tighten housing.
- Housing is cracked, urinal bracket is too low placing load onto housing tail pipe inside drain.
  - Raise hanger bracket as necessary to provide concentric insertion of tail pipe into drain line.
  - Replace broken housing.
  - Reinstall urinal according to installation instructions ([www.sloanvalve.com](http://www.sloanvalve.com)).

#### 3. THERE IS A FOUL ODOR COMING FROM THE URINAL

- Cartridge sealant is not present. Dip a rolled up corner of paper towel into the opening at the top of the cartridge. If the paper towel comes out clean or without blue sealant, change the cartridge.
- Odor not coming from urinal. Check other sources of odor such as air vents, toilets, trash receptacles or floor drains. For an extensive list of alternate restroom odor sources please visit [www.sloanvalve.com](http://www.sloanvalve.com).
- The gear clamp on the drain is not tightened adequately. Tighten clamp.

#### 4. WATER IS ON FLOOR/LEAKING (Hybrid Urinals only)

- Loose supply stop connection. Tighten compression nut on hose.
- Loose 'loop' connection to housing. Check connections and tighten. Lubricate O-Ring at connection.
- Broken air gap assembly. Replace air gap assembly.

#### 5. URINAL DOES NOT DELIVER ANY WATER WHEN SENSOR IS ACTIVATED (Hybrid Urinals only)

INDICATOR: Solenoid valve produces audible "CLICK."

- Water supply stop(s) closed. Ensure water supply stop is open.
- Solenoid strainer clogged. Remove braided hose from solenoid, clean strainer and replace.

INDICATOR: Solenoid valve DOES NOT produce an audible "CLICK."

- Battery low. Replace battery (refer to Battery Replacement section).
- Electronic board assembly is defective. Replace board.

#### 6. URINAL DELIVERS ONLY A SLOW FLOW OR DRIBBLE WHEN SENSOR IS ACTIVATED (Hybrid Urinals only)

- Water supply stop is partially closed. Completely open water supply stop.
- Solenoid strainer is clogged. Remove braided hose from solenoid, clean strainer and replace.

#### 7. URINAL DOES NOT STOP DELIVERING WATER OR CONTINUES TO RUN AFTER ACTIVATION IS COMPLETE (Hybrid Urinals only)

- Urinal is not working properly:
  - Board needs to be reset. Turn off the water at the stop. Unplug battery. Wait 10 seconds and replace battery. Replace battery. After 1 minute unit should cycle properly.
  - If board reset does not work, contact Sloan Technical Support.

## Urinal Series

### TROUBLESHOOTING GUIDE

#### 1. Water DOES NOT shut off in urinal.

- A. Malfunctioning flushometer.  
Contact Sloan Technical Support at  
1-888-SLOAN-14 (1-888-756-2614).
- B. Supply pressure too low. Minimum flowing pressure must be 25 PSI.  
Adjust supply pressure.

#### 2. Water is leaking from edge of urinal on wall.

- A. Urinal is not properly mounted on wall. Tighten urinal mount nuts.
- B. Urinal is not properly mounted on wall. Replace wall gasket seal between wall and urinal.

#### 3. Urinal emits odor.

- A. Plugged vent line. Remove or clear obstruction in vent line.

#### 4. Poor or sluggish flush.

- A. Supply pressure too low. Water supply must be able to provide 18 gpm at 25 psi.
- B. Partially clogged trapway and/or drain pipe and/or vent. Remove or clear obstruction in vent line.

### IMPORTANT INFORMATION

1. **DO NOT USE** harsh or caustic chemicals such as drain opening types in this system. These products will damage the vitreous finish.
2. **DO NOT** permit foreign objects (i.e., paper towels, cigarette butts, etc.) to be flushed through the urinal.
3. The urinal must be regularly cleaned. See CARE AND CLEANING for details.

### CARE AND CLEANING

Sloan's urinals should be cleaned regularly for maximum sanitary and operational performance. As with any plumbing product consistency is important to achieve efficiency and general cleanliness. Before you begin to clean a urinal, gather all the needed materials including personal protection equipment, such as gloves and eyewear.

#### What You'll Need:

Goggles/safety glasses  
Brush  
Gloves  
Cleanser for inside the urinal  
Cleanser for outside the urinal  
Paper towels or cloth  
Urinal Screen:

Prior to cleaning, remove urinal screen. After cleaning place screen back in urinal or replace with new screen.

#### Inside Urinal:

Add your choice of powder, liquid or gel cleanser to the urinal\*. Try to apply the cleaner as close to the urinal surface as possible to prevent backsplash. Begin cleaning the urinal from the top down. Always begin scrubbing from the top of the urinal. Look under the rim to get all the stains and grime scrubbed away. Next scrub the urinal. Finally scrub the drain at the bottom of the urinal. Flush the urinal.

#### Outside Urinal:

Using a disinfectant/detergent cleaner, mixed either in a spray bottle or in a bucket (according to label instructions), spray or wipe down all the hard surfaces outside of the urinal paying close attention to high touch areas like the urinal edge and flushometer. **NOTE: DO NOT use abrasive or chemical cleaners (including chlorine) to clean flushometers that may dull the luster and attack the chrome or special decorative finishes. Use ONLY mild soap and water, then wipe dry with a clean towel or cloth. If cleaning the fixture with an abrasive or chemical cleaner protect the flushometer from any splattering of cleaner. Acids and cleaning fluids will discolor or remove the finish.**

The urinal edge rim should never be neglected. It is the part of the urinal that comes into actual contact with people, and it needs to be cleaned thoroughly. Spray inside the urinal and the rim of the urinal with cleanser. Wipe down the urinal.

#### Wipe Up Spills:

Wipe up any spills that may have splashed or occurred during cleaning.

#### Service Tip:

Checking for water leaks around toilet fixtures can be difficult to locate the source. Place paper towels around suspected area. It is best to start at the top of the fixture since gravity will cause the water leak to run downward.

**When assistance is required, please contact Sloan Technical Support at: 1-888-SLOAN-14 (1-888-756-2614).**

\*Consult your local janitorial supply to advise best cleansers to use for local water types. Always use cleaners according to their instructions.