



NUVO IRON™ LIMITED ONE (1) WARRANTY

We firmly stand behind our products. If you experience any issues within one year of your product purchase, we will gladly review your submission claim and take the appropriate action for next steps to help resolve the issue.

APPLICABILITY

This **one (1)** year limited warranty is applicable to our products within one (1) year of purchase and applies exclusively to defects of specified products and parts from normal usage. It shall not apply if failure is caused by unusual, anomalous issues or general wear-and-tear. This warranty is not transferable beyond the original purchaser and end user.

MAKING A CLAIM

The claim process begins with the provision of necessary information. All warranty claims **must be submitted exclusively in writing** (by email is preferred), **accompanied by original sales receipts, proof of installation and quality pictures of the issue**. Nuvo Iron™ reserves the right to inspect and approve all receipts as well as proof of installation, photographs and inspect and conduct tests on all systems and materials involved in the claim. Note: The reimbursement approval is situational and up to the sole discretion of Nuvo Iron™.

Providing the additional supporting information below from your first contact with us, at the time of the request, will help speed up a justified reimbursement/replacement:

1. The product code, and if applicable number of pieces for which the claim is being made for.
2. Proof of purchase, as shown on the original invoice or receipt.
3. Name (First & Last)
4. Mailing address
5. Phone number

WHERE TO SUBMIT

Please provide this information to info@nuvoiron.com

*The above must be completed within ninety (90) days of the actual or constructive notice of the damage covered by the warranty. The foregoing constitutes the terms and conditions of this warranty in its entirety. It is only valid to the initial purchaser of the product and is not transferable under any circumstances.

